



**SAINT XAVIER  
CHURCH** JESUIT  
*Inward Reflection. Outward Action.*

2 June 2011

Mr. Joseph Reupert  
Reupert Heating & Air Conditioning  
5137 Crookshank Road  
Cincinnati, OH 45238-3386

Dear Joe:

Thank you for the top-notch job and service your company offered in replacing our heating and air-conditioning units. Without a doubt it was a pain-free and actually enjoyable experience for us from start to finish.

The professionalism, care, and patience you and your staff exhibited to us made this daunting task go smoothly and efficiently. I am grateful to you and your team.

Since 1819 St. Xavier Church has served the faithful in the Tri-State area. Your work has enabled many more in the future to be cared for in comfort. It has been a pleasure for our two great institutions to partner for this single task.

Best wishes to you and your future.

In gratitude,

Eric J. Knapp, S.J.  
Pastor